

Information for households with HSC Students



Dear Resident,

We know it's a challenging time and we apologise for the additional inconvenience of your power being interrupted. We understand being without power during this time is a huge inconvenience for families, those working from home including HSC Students sitting their Trial and Final exams in these extraordinary circumstances. We have the tough task of balancing this known inconvenience with the safety and needs of our entire community across Greater Sydney, Central Coast, Newcastle and the Hunter.

Ausgrid is constantly reviewing all planned outages while stay at home orders are in place and is continuing with work that is critical to maintaining electricity reliability, connecting customers and undertaking bushfire preparedness. We are doing everything we can to reduce the length of interruption.

If you are or have a HSC Student living at this address, we need your help to prepare for the upcoming power interruption. We ask that you take the following steps:

- 1- Speak to your school immediately about any alternatives that are possible.
- 2- In the event there are no alternatives, please request a letter or email from your school confirming the time power is required to complete the trial exam:
 - a. Email the verification letter from your school to enquiries@ausgrid.com.au
 - b. Please provide us your contact details, power interruption notice details and the specific times you need power for HSC exams within the interruption period

There may be times we cannot change the date and time of the planned interruption because of the urgent reason why the work needs to be done as scheduled. We apologise in advance if we are unable to accommodate your ask, but rest assured we will do everything we can.

Yours Sincerely,
The Ausgrid Team